

Job opportunity	Field Engineer
Geographic location	Europe / The Netherlands
Activity	Service/Field Engineering
Reference	I4L-JOB-PROFILE <FS>
Type of contract	Temporary / Long term

Profile: Field Engineer

To provide on-site project implementation, troubleshooting, training, and customer support services for I4L products. Responsible for providing on-site start-up and validation support for software and equipment, in addition to technical assistance to help troubleshoot and repair equipment.

Work closely with Project Managers, Project Engineers, customers, and OEMs during the project lifecycle.

Client deliverables:

- Travel for project support and arrive on time and fully prepared to engage on all start up or support activities.
- Install Systech components on new or modified equipment at customer or OEM facility to ensure full functionality according to design specifications, including electrical, mechanical and optical setup.
- Perform all vision station and vision tool setup according to design documents.
- Ensure and verify proper electrical and software operation and verify operational setup of the solution as per configuration documents.
- Coordinate problem resolution with Project Engineering, customer support (as required) to expedite repairs.
- Develop and conduct customer training on the safe operation of I4L equipment.
- Follow all necessary compliance with safety regulations and knowledge of FDA regulations and standards.

Internal activity:

- Follow I4L Project Execution Methodology and comply with all SOP's.
- Maintain high quality and on time Field Service Visit Reports.
- Communicate and alert PM of all exceptions and/or events that might affect project deliverables.
- Provide a communication link between the customer and the company to help ensure that effective service is provided to the customer.
- Provide updated information to the Project Engineer, as needed for "As Built" updates.
- Validate and make recommendations to project documentation and project drawings as required.
- Understand 'Systech' service delivery methodology and act as the first line of trusted technical customer contact.
- Maintain significant coordination with customers and OEM partner companies.

Professional philosophy:

- Promote a client-focused philosophy and act as a trusted technical advisor for clients
- Gain customer trust through open and transparent discussion

Education level: Bachelor degree in Engineering (Electrical, Software, Computer or Automation)

Experience level:

- Typical relevant experience 2 – 4 years
- Other significant experience requirements
- Experience with machine vision or inspection systems
- Experience with PLCs on Packaging Equipment and process logic preferred
- Experience with Visual Basic or other structured event based programming language

Desired Skills & Expertise:

- Knowledgeable in serialization and a wide range of packaging industry equipment and automation products
- Proficient in Windows platforms such as XP and Windows Server and deep knowledge of networking devices and PCs
- Working knowledge of electrical wiring and experience with using AutoCAD
- Knowledgeable in MS SQL, Access or another relevant database environment
- Efficient at using hardware and software troubleshooting tools

Travel Requirements:

- Approximately 50% both domestically and internationally

Languages:

- Proficiency in English language and preferably French or German.
- Must be able to communicate verbally and in writing in the following languages: English

The above job description is not intended to be an all-inclusive list of duties and standards of the position. Incumbents will follow any other instructions, and perform any other related duties, as assigned by their supervisor.

Inno4Life is an expanding company located in Breda, the Netherlands. Our company offers a complete range of solutions in Equipment & Services, System Integration, System Optimization and independent Expert Advice in the Pharmaceutical and Bio-Tech industry. Inno4Life has a well-known international client base and a solid network of strong partners.

Inno4Life is currently looking for a Field Engineers who feels attracted to a fast growing international business in a niche segment in the Pharmaceutical and Bio-Tech industry.

Our focus is on development of new equipment, optimizing the quality of our internal processes, managing costs, and providing fast and excellent products and services to our customers.

The informal company culture emphasizes integrity, trust, respect and commitment. Are you the passionate person, who can make the difference?

Visit Inno4life.com for additional information about our company or call +31 076 30 200 23.

Mail your application in English with resume to jobs@inno4life.com